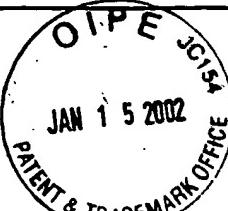


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<b>PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)</b>		Docket Number (Optional) 3165-000121
	In re Application of Charles A. Peters	
	Application Number 09/940,100	Filed August 27, 2001
	For Internet-Based System Designer with Live Agent Assist	
	Group Art Unit	Examiner

This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a response in the above identified application.

The requested extension and appropriate non-small-entity fee are as follows  
(check time period desired):

- |                                                                                                                                                                                   |          |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| <input checked="" type="checkbox"/> One month (37 CFR 1.17(a)(1))                                                                                                                 | \$110.00 |
| <input type="checkbox"/> Two months (37 CFR 1.17(a)(2))                                                                                                                           | \$ _____ |
| <input type="checkbox"/> Three months (37 CFR 1.17(a)(3))                                                                                                                         | \$ _____ |
| <input type="checkbox"/> Four months (37 CFR 1.17(a)(4))                                                                                                                          | \$ _____ |
| <input type="checkbox"/> Five months (37 CFR 1.17(a)(5))                                                                                                                          | \$ _____ |
| <input type="checkbox"/> Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee amount shown above is reduced by one-half, and the resulting fee is: \$ _____. |          |
| <input checked="" type="checkbox"/> A check in the amount of the fee is enclosed.                                                                                                 |          |
| <input type="checkbox"/> Payment by credit card. Form PTO-2038 is attached.                                                                                                       |          |
| <input type="checkbox"/> The Commissioner has already been authorized to charge fees in this application to a Deposit Account.                                                    |          |
| <input type="checkbox"/> The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number <u>08-0750</u> .    |          |

I have enclosed a duplicate copy of this sheet.

I am the  applicant/inventor.

assignee of record of the entire interest. See 37 CFR 3.71

Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

attorney or agent of record.

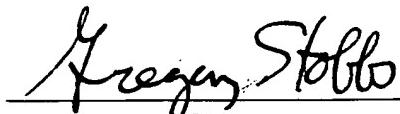
attorney or agent under 37 CFR 1.34(a).

Registration number if acting under 37 CFR 1.34(a). 37,885.

**WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.**

December 27, 2001

Date



Signature

Gregory A. Stobbs

Typed or printed name

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below\*.

\*Total of 1 forms are submitted.

Burden Hour Statement: This form is estimated to take 0.1 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.